



# DaVita Reports on 2015 Corporate Social Responsibility and Innovation

Vision for Global Citizenship, Commitment to Patient Care, Sustainability and Goodwill Continues to Grow

**DENVER (April 18, 2016)** – <u>DaVita HealthCare Partners Inc.</u> (NYSE: DVA), a leading independent medical group and a leading provider of kidney care services in the United States, today announced the release of its 2015 <u>Community Care report</u>, which highlights key clinical, operational and corporate social responsibility (CSR) achievements in the past year.

"Reflecting on the progress we made in 2015, the spirit with which we care for each other, our patients and our communities continues to spread ripples into local communities around the world," said Kent Thiry, chairman and CEO of DaVita HealthCare Partners.

The report, available at <a href="DaVita.com/CommunityCare">DaVita.com/CommunityCare</a>, outlines the ways DaVita cares for its patients, each other and the world. The company's approach to CSR is what drives industry-leading clinical outcomes, award-winning leadership development programs, multiple goodwill initiatives and a commitment to environmental sustainability. Highlights from the 2015 report include the following.

## **Caring for Our Patients**

The Kidney Care and HealthCare Partners divisions of DaVita HealthCare Partners together support more than 1.5 million primary and specialty care patients through an integrated care model that focuses on the whole patient, not just the disease. DaVita's innovative clinical programs help to coordinate all facets of health, including diet, medications, patient education and emotional support to improve clinical outcomes, reduce health care costs and enhance patient quality of life.

#### Leading Industry Quality

DaVita continuously works to improve the quality of care and its standards have been recognized publicly by the federal government. For two years in a row, the Centers for Medicare and Medicaid Services (CMS) Five-Star Quality Rating System recognized DaVita Kidney Care as a leader in quality care, with twice as many four- and five-star centers than other dialysis providers. HealthCare Partners in California was also recognized for high-quality care through an elite status award from the <a href="CAPG 2015">CAPG 2015</a> Standards of Excellence survey.

Paladina Health

Paladina Health, a primary care medical home subsidiary of DaVita, makes care easy through a patient-centric approach and 24/7 access to personal physicians. In 2015, Paladina Health achieved a 73 percent Net Promoter Score in patient satisfaction.

#### International

DaVita Kidney Care is committed to elevating the health and quality of life for patients around the world. In 2015, the company achieved several milestones across the globe.

- DaVita Kidney Care opened its eighth dialysis clinic in the Kingdom of Saudi Arabia, providing care for nearly 800 patients.
- The first DaVita Medical Affairs Summit in Germany was held, bringing together local leading physicians and DaVita global medical officers to discuss kidney care and patient quality of life.
- In the Shandong province in China, DaVita Kidney Care formed a joint venture kidney care specialty hospital chain the first of its kind between a multinational health care provider and the private sector in China.

#### Clinical Initiatives

Through evidence-based clinical initiatives, DaVita's <u>Patient-Focused Quality Pyramid</u> provides an infrastructure that supports the pursuit of quality for people with kidney disease. With this framework, the company has improved clinical outcomes each year since 2000 and has been recognized through the CMS Quality Incentive Program and Five-Star Quality Rating System as a leader in clinical performance.

## Caring for Each Other

DaVita provides unique opportunities for teammates to succeed at work and at home through leadership courses, professional development, and education scholarships for children and grandchildren and support in times of crisis.

DaVita's Village Vitality program offers teammates several tools for making healthy choices including:

- Free biometric screenings at work sites
- Stress-management courses
- Tobacco-use cessation programs
- Challenges such as Match the Mayor, a six-week program in which teammates try to match Chairman and CEO Kent Thiry in adding a variety of fruits and vegetables to their daily meals.

## DaVita Village Network

The DaVita Village Network gives teammates the opportunity to help each other during times of crisis, such as a natural disaster, an accident or an illness through optional payroll contributions and DaVita provides funding to match up to \$250,000 per year.

## **Developing Leaders**

Through DaVita's School of Leadership, School of Clinical Education and Village Gatherings, DaVita directly provided personal and professional development for more than 29,000 teammates in 2015.

DaVita University also launched a dozen new and innovative leadership and educational programs, expanded the availability of distance learning and rolled out leadership and development programs to international teammates in multiple countries.

## DaVita Way

DaVita Way Days and monthly activities introduce teammates to DaVita's Core Values and various symbols and traditions for celebrating success. Teammates learn how to create and lead DaVita Way activities in their local health care centers and offices.

# **Caring for Our World**

DaVita is working to improve the lives of patients, of the people in the regions in which it operates and those in need throughout the world by examining and reducing the company's environmental impact, performing international medical missions, offering health screenings and pursuing philanthropic endeavors.

# Bridge of Life

This nonprofit improves access to primary care and dialysis treatments in underserved communities around the world. In 2015, <u>Bridge of Life</u> completed 32 international medical missions in 15 countries, hosted 28 domestic kidney disease screenings and assisted with 21 medical camps for kids. In total, nearly 17,000 people were served with the support of more than 300 teammate volunteers.

## DaVita Way of Giving

DaVita continued its long tradition of supporting local communities this year by making charitable contributions across the nation through its DaVita Way of Giving program. In 2015, a record-breaking 80 percent of clinical teams participated in the program supporting 1,235 organizations by directing donations of \$2 million. In total, teammates have directed donations of \$6.8 million to thousands of nonprofits since the DaVita Way of Giving began in 2011.

## Home-State Engagement

In addition to teammates directing donations of more than \$2 million nationwide through DaVita Way of Giving in 2015, DaVita contributed nearly \$1.4 million to 116 community and nonprofit organizations across Colorado.

# **KT Community Foundation**

The KT Community Foundation offers backing for teammate-led projects that make a difference in teammates' local communities and overseas. To date, it has funded more than \$400,000 for such projects.

## Village Service Days

DaVita teammates and their families and friends have volunteered more than 111,000 hours through 2,500 community service projects – known as Village Service Days – since 2006.

## Sustainability

DaVita continues to help improve patients' and teammates' health and quality of life while reducing its environmental footprint. DaVita met and surpassed three of the five environmental goals it aimed to accomplish by the end of 2015, as noted below.

- 1. Reduce energy consumption per treatment by 15 percent.
  - DaVita reduced energy consumption by five percent and is seeking an additional 10 percent reduction by 2020.
- 2. Reduce water consumption by 10 percent.
  - DaVita surpassed the goal with a 30 percent reduction and is seeking an additional 30 percent reduction by 2020.
- 3. Reduce office paper consumption by 20 percent.
  - DaVita reduced office paper consumption by five percent and is seeking an additional 15 percent reduction by 2020.
- 4. Increase environmentally preferable procurement by 10 percent.
  - DaVita achieved 10 percent and incorporated this into the 2020 goal.
- 5. Add one teammate education program each year.
  - DaVita achieved this goal by adding more than one new educational program each year since 2011.

Additionally, DaVita teammates from across the country and from various teams came together in April 2015 for a Sustainability Summit to brainstorm ideas for DaVita's next set of environmental goals. The final product – DaVita's 2020 goals – focuses on ambitious objectives to reduce the company's environmental impact in the areas of energy, water, waste, buildings and supply chain.

To learn more about DaVita's approach to corporate social responsibility, please visit DaVita.com/CommunityCare.

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#### **About DaVita HealthCare Partners**

DaVita HealthCare Partners Inc., a Fortune 500® company, is the parent company of DaVita Kidney Care and HealthCare Partners. DaVita Kidney Care is a leading provider of kidney care in the United States,

delivering dialysis services to patients with chronic kidney failure and end stage renal disease. As of Dec. 31, 2015, DaVita Kidney Care operated or provided administrative services at 2,251 outpatient dialysis centers located in the United States serving approximately 180,000 patients. The company also operated 118 outpatient dialysis centers located in 10 countries outside the United States. HealthCare Partners manages and operates medical groups and affiliated physician networks in Arizona, California, Nevada, New Mexico, Florida and Colorado in its pursuit to deliver excellent-quality health care in a dignified and compassionate manner. As of Dec. 31, 2015 HealthCare Partners provided integrated care management for approximately 807,000 patients. For more information, please visit <a href="DaVitaHealthCarePartners.com">DaVitaHealthCarePartners.com</a>.

#### **Contact Information**

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